

## National Finance Center Customer Notification

Date of Notification: June 15, 2011

Subject: NFC STARWEB 6.0 - Update

**Database/Customer(s) Affected: All** 

## **Dear Customer:**

The National Finance Center (NFC) implemented the System for Time and Attendance Reporting Version 6.0 in Pay Period 04, 2011. However, due to difficulties with interfacing software, the application was rolled back in order to ensure the timely processing of T&As.

The issues that caused the application to be rolled back have since been resolved. Therefore, we will be implementing the updated version of the STAR 6.0 application on Wednesday, June, 15, 2011. Please immediately report any issues with STAR 6.0 to the NFC's Payroll/Personnel Call Center at 1-800-981-3026 or (504) 426-6455 (Option 4).

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JFF/M5-11-092/117